

YOUR FACILITATORS & GUESTS



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RESIDENT ENGAGEMENT

...is working with people who are impacted by your efforts as equal partners. This includes a range of practices used to:

- Increase resident awareness and participation in the services provided by organizations;
- Cultivate ongoing feedback and input from residents to identify priorities, select and improve strategies, implement changes, and evaluate their effectiveness;
- Support active resident leadership by creating conditions for residents to lead and be involved in transformational efforts (Stojicic et al., 2018).



RACIAL EQUITY

- racial equity is defined as the proactive reinforcement of policies, practices, attitudes and actions that produce equitable power, access, opportunities, treatment, impacts and outcomes for all;
- racial equity is the systematic fair treatment of people of all races, resulting in equitable opportunities and outcomes for all;
- racial equity goes beyond anti-racism because it is not just the absence of discrimination and inequities, but also the presence of deliberate systems and supports to achieve and sustain racial equity through proactive and preventative measures.

ACTION LEARNING GUIDE: PARTNERING WITH RESIDENTS





WE WANT TO HEAR FROM YOU!

Click the link to answer a few questions about today's webinar

JOIN US FOR MORE DISCUSSION – RIGHT NOW!

- ▶ **When:** Immediately following the webinar
- ▶ **What:** Interactive learning experience, opportunity to share ideas and ask questions
- ▶ **How:** Videoconference and/or phone via Zoom
- ▶ **Why:** Deepen the webinar learning, allow further exploration

